

2114 CRYSTAL GADE ST, CHARLOTTE AMALIE,
ST THOMAS 00802, U.S. VIRGIN ISLANDS

Welcome
to

THE PINK PALM HOTEL



ABOUT US

We are a boutique luxury hotel nestled in the heart of the old town area of Saint Thomas US Virgin Islands. Our location in the downtown neighborhood of Charlotte Amalie is home to a variety of local businesses and tropical beaches that make for the perfect Winter vacation. Our property features an outdoor swimming pool, jacuzzi and multiple curated gardens throughout the space set into the hillside overlooking the harbor.

Each of the 28 rooms have a **unique** layout with a bedroom, sitting area, thick curtains, bedside table, wardrobe, mini refrigerator, and in-room coffee machines. The rooms also have smart TVs, free high-speed internet. The greatest highlight of the stay would be the gorgeous water view that can be enjoyed from many of the rooms and the poolside common area.

Please note: In order to access the rooms and to the different hotel areas, you are required to climb several flights of stairs- Although there is some street parking, we highly recommend not renting a car due to the limited space available.

The Pink Palm Hotel is located right in the heart of the Saint Thomas downtown area. Guests can shop, eat, drink, and spend the night-all within walking distance, just a few steps from the hotel's main entrance.

Meet

Brent Petton

Hotel Owner



Dear Guests,

Welcome to The Pink Palm Hotel!

Thank you for choosing our property for your vacation. We truly hope you make amazing memories here and enjoy all our little town has to offer!

Please feel free to contact us at anytime.

We look forward to providing you the best hotel experience!

Enjoy your stay!

EMAIL US



pinkpalm@americanbeech.com

CONTACT US



340 - 725 - 7760

Hotel POLICY

- All reservations must be guaranteed on a major credit card at the time of reserving a room. 50% of your total balance due will be charged at the time of booking, and the other 50% is charged at the time of your arrival.
- We do not accept cash.
- We are an **adult** hotel.
- A daily resort fee of \$40, plus tax, will be added to your nightly rate. This fee includes a continental breakfast, in-room coffee service, complimentary WiFi, Frette robe, pool towels, and a welcome drink.
- A \$125 general deposit is charged at the time of check in. This deposit is refunded the day of checkout minus any charges incurred during your stay.
- Check-in is anytime after 4:00 pm and check-out is anytime before 11:00 am. Late check out **MAY** be applied as an extra fee and must be approved by hotel management.
- Smoking Policy – Pink Palm Hotel is a non-smoking hotel. Smoking inside the facility is subject to a \$250 fee. Multiple violations may result in a cancellation of the remainder of your stay.
- We will store your luggage without any additional cost. This offer applies to both check-in and check-out for all guests. Any luggage left with the hotel must be claimed within a 8-hour window.
- We are an adults only hotel, prohibiting any guests under the age of 18.
- Room capacity – All rooms can only accommodate 2 people max to provide a more comfortable experience. All rooms have a different layout and décor.
- Noise Complaint Policy – Please be aware that any noise complaints will result in a warning. Any complaints that come after the initial warning will subject you to a \$550 fine.
- Cancellation: Guests must cancel by 3 PM EST at least 14 days prior to arrival to avoid forfeiture of your prepaid deposit.
- Cancellations made within 48 hours of check-in date will result in a 100% charge of the room total – including taxes and fees.
- Early Departure of any kind does **NOT** guarantee a refund of any kind.
- We realize that cancellations are sometimes beyond your control – For this reason we recommend purchasing travel insurance for peace of mind.
- “No Shows” reservations are subject to a 100% nonrefundable payment of total room charge.



PET FRIENDLY

WE ARE HAPPY TO WELCOME DOGS
TRAVELING WITH YOU.

PET RULES

- Dogs are allowed in designated rooms only, designated rooms can be found on our website, or for better understanding please call +1 340 – 715 – 7760 for arrangements to secure a Dog-Friendly room. Dog Friendly accommodations will not be guaranteed without direct verification with the property.
- We allow one dog per room, must be under 50 pounds and well-behaved.
- A non refundable \$110 pet fee will apply to the reservation.
- Please be advised that although we do allow dogs at our hotel but they are NOT allowed to be left in the room unattended at any point during your stay. All dogs must be kept on leash when in the common areas.
- Leaving your dogs in your room unattended may subject you to a \$150 fine.
- Please be aware this is a Dog Friendly hotel only. We do not allow any other pets or animals.

A photograph of a hotel room with a bed, windows, and a television. The room has a wooden ceiling with exposed beams and a wall with a palm tree mural. A large white circle is overlaid on the image, containing text.

How it works

Laundry

Please help us to reduce unnecessary laundry
Every day millions of towels are washed
unnecessarily in hotels around the world.
Please help us reduce our energy and water
consumption:

Towels in the bath/shower mean "please change"
Towels hung up means "I'll use them again"

Television

You may use all the functions and channels
provided such as, Netflix, Youtube, etc. Please be
sure to log out of your account before the end of
your stay

Concierge Guide

BEACHES

MAGEN'S BAY

BEAUTIFUL BEACH BUT CROWDED WHEN CRUISE SHIPS ARE IN TOWN SO DON'T RECOMMEND ON BUSY SHIP DAYS

COKI

GOOD DRINKS AND FOOD, CAN RENT SNORKELING GEAR AND ALSO BEGINNERS SCUBA GEAR. RENT CHAIRS AND UMBRELLAS (\$5 AND \$10 EACH) SMALLER BEACH SO IT CAN GET CROWDED QUICK

WATER ISLAND

JUST A SHORT FERRY RIDE FROM ST THOMAS, COSTS \$10PP. LIMITED DINING BUT THE BEACH IS BEAUTIFUL AND HAS GREAT SNORKELING

LINDBERGH AND BREWERS BAY

THE CLOSEST BEACHES RIGHT NEXT TO THE AIRPORT

TAXI

SINCLAIR

ALWAYS PICKS UP AT THE TOP AREA.
\$25 A PERSON. CASH MOSTLY
(ASK ABOUT CARD SOMETIMES THEY CAN ACCEPT)
PHONE- +1 (340) 690-1510

RAYAN

PICKS UP AT LOWER GATE.
ACCEPTS ONLY CASH
(CAN SOMETIMES ACCEPT VENMO, ASK WHEN
BOOKING)
PHONE- +1 340-244-5258

***FOR BOTH MAKE SURE TO SEND OVER NAME, NUMBER,
HOW MANY PEOPLE AND IF THERE IS A LOT OF BAGS
BECAUSE THERE COULD BE AN EXTRA CHARGE FOR THAT***

FERRY

TO SAINT JOHN TERMINALS

ONE DOWNTOWN WALKING DISTANCE (CHARLOTTE AMALIE)
RUN BY THE HOUR IN RED HOOK

FOR MORE DETAILS
PLEASE CHECK THIS WEBSITE

VINOW.COM

YACHT HAVEN

ENKAI SUSHI

SAINT THOMAS SOCIAL

BOX BAR

CUTLASS AND CANE: FINE DINING

INDIGO

ITAL DUB SHOP (VEGAN)

THALI INDIAN GRILL

13 RESTAURANT (SOUTHERN)

EXCURSIONS

SEAS THE DAY CHARTERS

HAS MANY DAY TRIPS BOTH PRIVATE AND NOT PRIVATE

CRUZ BAY WATERSPORTS

HAS SUNSET CRUISES AND MANY OTHER BOAT CRUISES

SAINT THOMAS ADVENTURE TOURS

HAS SNORKELING AND KAYAKING TOURS

ST THOMAS SCUBA AND SNORKEL ADVENTURES

HAS SCUBA DIVING FOR BEGINNERS AND MORE EXPERIENCED DIVERS

GODFREY TOURS

HAS HISTORICAL AND SHOPPING TOURS

Get in touch with us



THE PINK PALM HOTEL



PINKPALMVI



PINKPALMHOTEL.COM

