

2114 KRYSTAL GADE ST, CHARLOTTE AMALIE,  
ST THOMAS 00802, U.S. VIRGIN ISLANDS

*Welcome*  
*to*

# THE PINK PALM HOTEL



## ABOUT US

We are a boutique luxury hotel nestled in the heart of the old town area of Saint Thomas US Virgin Islands. Our location in the downtown neighborhood of Charlotte Amalie is home to a variety of local businesses and tropical beaches that make for the perfect Winter vacation. Our property features an outdoor swimming pool, jacuzzi and multiple curated gardens throughout the space set into the hillside overlooking the harbor.

Each of the 28 rooms have a **unique** layout with a bedroom, sitting area, thick curtains, bedside table, wardrobe, mini refrigerator, and in-room coffee machines. The rooms also have smart TVs, free high-speed internet. The greatest highlight of the stay would be the gorgeous water view that can be enjoyed from many of the rooms and the poolside common area.

Please note: In order to access the rooms and to the different hotel areas, you are required to climb several flights of stairs- Although there is some street parking, we highly recommend not renting a car due to the limited space available.

The Pink Palm Hotel is located right in the heart of the Saint Thomas downtown area. Guests can shop, eat, drink, and spend the night-all within walking distance, just a few steps from the hotel's main entrance.

# Meet

# Brent Pelton

Hotel Owner



Dear Guests,

Welcome to The Pink Palm Hotel!

Thank you for choosing our property for your vacation. We truly hope you make amazing memories here and enjoy all our little town has to offer!

Please feel free to contact us at anytime.

We look forward to providing you the best hotel experience!

Enjoy your stay!

**EMAIL US**



[pinkpalm@americanbeech.com](mailto:pinkpalm@americanbeech.com)

**CONTACT US**



340 - 725 - 7760

# HOTEL POLICY

- All reservations must be guaranteed on a major credit card at the time of reserving a room. 50% of your total balance due will be charged at the time of booking, and the other 50% is charged at the time of your arrival.
- We do not accept cash.
- We are an **adult** hotel.
- A daily resort fee of \$50, plus tax, will be added to your nightly rate. This fee includes a continental breakfast, in-room coffee service, complimentary WiFi, Frette robe, pool towels, and a welcome drink.
- A \$125 general deposit is charged at the time of check in. This deposit is refunded the day of checkout minus any charges incurred during your stay.
- Check-in is anytime after 4:00 pm and check-out is anytime before 11:00 am. Late check out **MAY** be applied as an extra fee and must be approved by hotel management.
- Smoking Policy – Pink Palm Hotel is a non-smoking hotel. Smoking inside the facility is subject to a \$250 fee. Multiple violations may result in a cancellation of the remainder of your stay.
- We will store your luggage without any additional cost. This offer applies to both check-in and check-out for all guests. Any luggage left with the hotel must be claimed within a 8-hour window.
- We are an adults only hotel, prohibiting any guests under the age of 18.
- Room capacity – All rooms can only accommodate 2 people max to provide a more comfortable experience. All rooms have a different layout and décor.
- Noise Complaint Policy – Please be aware that any noise complaints will result in a warning. Any complaints that come after the initial warning will subject you to a \$550 fine.
- Cancellation: Guests must cancel by 3 PM EST at least 14 days prior to arrival to avoid forfeiture of your prepaid deposit.
- Cancellations made within 48 hours of check-in date will result in a 100% charge of the room total – including taxes and fees.
- Early Departure of any kind does **NOT** guarantee a refund of any kind.
- We realize that cancellations are sometimes beyond your control – For this reason we recommend purchasing travel insurance for peace of mind.
- “No Shows” reservations are subject to a 100% nonrefundable payment of total room charge.



## PET FRIENDLY

WE ARE HAPPY TO WELCOME DOGS  
TRAVELING WITH YOU.

### PET RULES

- Dogs are allowed in designated rooms only, designated rooms can be found on our website, or for better understanding please call +1 340 – 715 – 7760 for arrangements to secure a Dog-Friendly room. Dog Friendly accommodations will not be guaranteed without direct verification with the property.
- We allow one dog per room, must be under 50 pounds and well-behaved.
- A non refundable \$110 pet fee will apply to the reservation.
- Please be advised that although we do allow dogs at our hotel but they are NOT allowed to be left in the room unattended at any point during your stay. All dogs must be kept on leash when in the common areas.
- Leaving your dogs in your room unattended may subject you to a \$150 fine.
- Please be aware this is a Dog Friendly hotel only. We do not allow any other pets or animals.



# How it works

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## Laundry

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Please help us to reduce unnecessary laundry  
Every day millions of towels are washed  
unnecessarily in hotels around the world.  
Please help us reduce our energy and water  
consumption:

Towels in the bath/shower mean "please change"  
Towels hung up means "I'll use them again"

## Television

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Smart TV, no local channels / cable

# Our Bar & Restaurant

## El Barsito

*at The Pink Palm Hotel*



### **AWARD-WINNING RESTAURANT**

At El Barsito, we've carefully curated a captivating atmosphere that exudes elegance and charm. From stylish decor to ambient lighting, every element of our venue contributes to the creation of an unforgettable vibe that sets the stage for an extraordinary private party experience.

# Restaurants

## IN TOWN



STONE HOUSE  
CAFÉ

*American/Caribbean cuisine*



5332 Raadets  
Gade suite 20



AMALIA CAFÉ

*Spanish Cuisine*



5143 Palm  
Passage B26,



VIRGILOS

*Italian food, nice wine list*



5150  
Dronningens  
Gade Suite 7



### WALKABLE



# Beer House IN TOWN



TAPHUS

*Beer House*



5120 Dronningens  
Gade Suite 7



THE PELICAN  
SHOP

*Cigar & Hookah Bar*



36A Dronningens  
Gade (AH Riise Mall)



**WALKABLE**

# Concierge Guide

## BEACHES

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### MAGEN'S BAY

BEAUTIFUL BEACH BUT CROWDED WHEN CRUISE SHIPS ARE IN TOWN SO WE DON'T RECOMMEND ON BUSY SHIP DAYS

### WATER ISLAND

JUST A SHORT FERRY RIDE FROM ST THOMAS, COSTS \$10PP. LIMITED DINING BUT THE BEACH IS BEAUTIFUL AND HAS GREAT SNORKELING

# HIKING

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## MAGEN'S BAY BEACH TRAIL

A BEACH AND A HIKING SPOT AT THE SAME TIME. CRUISE SHIPS ARE IN THE AREA IN MOST DAYS. THE BEST DAY TO GO IS SUNDAY.

## JOHN BREWER'S ROCK

ONE OF THE MOST SCENIC VIEWS ON THE ISLAND, HIKING THE BREWERS BAY TRAIL TO JOHN BREWERS ROCK IN ST THOMAS IS WELL WORTH YOUR TIME AND EFFORT!

## SANTA MARIA BEACH PATH

THE TRAIL IS OPEN YEAR-ROUND AND IS BEAUTIFUL TO VISIT ANYTIME. IT'S UNLIKELY YOU'LL ENCOUNTER MANY OTHER PEOPLE WHILE EXPLORING.

## NELTJEBERG BAY

BLESSEDLY THERE'S NO DEVELOPMENT ON THIS BAY (YET). BRING YOUR OWN EATS AND DRINKS, AND ENJOY THE TRAIL.

# TAXI

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**OSCAR**  
**939-759-6946**

**POTTER**  
**+1 (340) 227-7911**

**FABIO**  
**+1 340-201-7735**

**VI DISPATCHER**  
**340-774-7457**

**VI DISPATCHER**  
**340-642-5799**

**\*\*WE CAN SCHEDULE A TAXI AHEAD OF YOUR ARRIVAL  
FROM THE AIRPORT OR FERRY, JUST EMAIL US THE  
FLIGHT INFORMATION 24 HOURS PRIOR\*\***

# FERRY

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**TO SAINT JOHN TERMINALS**

**(SEASONAL)**

**ONE DOWNTOWN WALKING DISTANCE (CHARLOTTE AMALIE)  
10:00 AM - 3:00 PM FROM CHARLOTTE AMALIE TO RED HOOK  
RUN BY THE HOUR IN RED HOOK**

**FOR MORE DETAILS  
PLEASE CHECK THIS WEBSITE**

**VINOW.COM**

# YACHT HAVEN

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BLUE ELEVEN

ENKAI SUSHI

BOX BAR

CUTLASS AND CANE: FINE DINING

INDIGO

ITAL DUB SHOP (VEGAN)

THALI INDIAN GRILL

13 RESTAURANT (SOUTHERN)

# EXCURSIONS

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## **SEAS THE DAY CHARTERS**

HAS MANY DAY TRIPS BOTH PRIVATE AND NOT PRIVATE

## **CRUZ BAY WATERSPORTS**

HAS SUNSET CRUISES AND MANY OTHER BOAT CRUISES

## **SAINT THOMAS ADVENTURE TOURS**

HAS SNORKELING AND KAYAKING TOURS

## **ST THOMAS SCUBA AND SNORKEL ADVENTURES**

HAS SCUBA DIVING FOR BEGINNERS AND MORE EXPERIENCED DIVERS

## **GODFREY TOURS**

HAS HISTORICAL AND SHOPPING TOURS

# MASSAGE

OUR HOTEL OFFERS IN-DOOR AND OUTDOOR MASSAGES  
EVERY TUESDAYS - SUNDAYS

## SWEDISH

60 MINS - \$195

90 MINS - \$225

## DEEP TISSUE MASSAGE

60 MINS - \$275

90 MINS - \$325

## HOT STONE MASSAGE

60 MINS - \$225

90 MINS - \$255

## CUPPING THERAPY

60 MINS - \$225

90 MINS - \$255

*RATE ABOVE IS PER PERSON*



Get in touch with us

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THE PINK PALM HOTEL



PINKPALMVI



PINKPALMHOTEL.COM

